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JACQUELINE A. DIAMOND RN, BSN, MSOL, CRRN IV

CURRENT LICENSE REGISTERED WITH THE COMMONWEALTH OF PA:
REGISTERED NURSE: RN – 229446L

PROFESSIONAL EXPERIENCE:

October 2026 – Present

Lewis Litigation Support and Clinical Consulting, LLC. Butler, PA

Senior Nurse Consultant

- Medical Record review of Long-Term Care Facilities documentation.
- Formulate opinions for Attorneys, Risk management and Healthcare providers on Defense or Plaintiff cases based on the standard of care.
- Provide Expert Testimony at depositions or trials.

August 2019 – September 2026

Encompass Health – Rehabilitation Hospital Harmarville and Sewickley, PA

- Work as Wound Nurse/Staff Nurse/Charge Nurse/Mentor, and Preceptor
Certified Wound Nurse 2020, CRRN 2021
- 2024 Infection Control, Employee Health Nurse, Charge Nurse, Wound Nurse Back up.
- Promoted to CRRN IV 2026
- Promoted to CRRN III 2024
- Maintains line listing for the Infection Control Program.
- Enters reportable infections into the NHNS system.

January 2018 to May 2019

Director of Nursing Services: Quality Life Services – Grove City, PA 16127

- Responsible for the daily operations of the Nursing Department of a 109-bed Skilled Nursing Facility. Maintains, audits, and checks the Infection Control Program, Incident Logs, Wound Care and Wound Prevention Program.
- Responsible for supporting daily PPD and budget for Department of Nursing and ensures the Department of Nursing daily PPD is below budgeted PPD.
- Heads the monthly QAPI meetings and reports on trends within the Department of nursing and presents the Infection Control part of the meeting with current updates, trends, and Biogram Data Analysis.

- Updates the facility Assessment to follow current Federal and State regulations.
- Is responsible for entering Events into the Event reporting System.
- Maintains Department of Nursing annual TB testing, CPR and Staff licenses for renewals.
- Provides reports to QLS-Clinical Team on training and education provided to the nursing staff on new processes, interventions, and CASPER report results.
- Monitors and supports staffing levels and PPD within budgeted hours and acuity.
- Educates staff through Monthly Staff meetings and collaborates with the Interdisciplinary team of the facility to provide the Residents with a safe, secure, and comfortable environment.
- Participate in the annual Department of Health Surveys.
- Maintain APIC Certificate for Infection Control and enter updates into the PA-HAN System

April 2015 to January 2018

Ross Twp. 15237

Assistant Director of Nursing: John J. Kane Facilities

- Assists the Director of Nursing in planning, organizing, developing, and directing the day-to-day functions of the Nursing Department, following the Professional Nursing Law, and current Federal, state, and local standards, guidelines, and regulations that govern the facility, and under the direction of the Director of Nursing. In Charge of the Wound Care Team.

Duties and Responsibilities:

- Recently has taken on responsibilities of a Staff Educator performing, assessing, and maintaining the appropriate records of the facility personnel for Mandatory Education to include Abuse Training, Customer Service, Resident Rights, Corporate Compliance, Fire Safety and Fire Extinguisher Protocol, Carbon Monoxide Safety, Safety Data Sheets, Infection Control, Risk Management, Psycho-Social Communication of the Dementia Cognitively Impaired Resident.
- Supervises and directs assigned units, coordinates, and delegates duties on all shifts, and aids in coordinating interdisciplinary health care delivery of resident care services. Oversight of the Interdisciplinary Wound Team and reports trends and changes to the QAPI meetings.
- Organizes facts/ideas and exchanges information with others clearly and concisely, both verbally and in writing. Such as Event Reporting to the Department of Health including PB-22's.
- Participates in facility surveys and inspections made by government agencies as requested by the Administrator or Director of Nursing.
- Serves on, takes part in, or assures that assigned staff attend various committees of the facility, such as Infection Control, Quality Assurance, and Safety. Member of the Corporate Safety Committee Meeting team.

2007 to 2015: HCR Manor Care

Greentree, PA 15220

Director of Care Delivery

- Clinically managed various rehab units for short-term orthopedic, stroke, cardiac, pulmonary, psychiatric and dementia residents within a long-term care setting.
- Managed the day-to-day operations of residents/patients and staff. I interacted with members of the interdisciplinary team including Social Services, Case Management, Rehab, Activities, Psych, RNAC's and Administration to successfully support customer satisfaction of both residents and families, employee satisfaction, physician satisfaction and corporate satisfaction.
- Maintains competence in the ever-changing healthcare environment and performs as a change agent for the nursing staff to support clinical and regulatory compliance within the Long-Term Care arena.
- Performs as a vital member of the Wound Care Team and Infection Control Team.
- Successfully introduced LVAD training from UPMC Presbyterian Hospital for Manor Care nursing staff to receive and care for post-acute LVAD, Bi-VAD and other cardiac residents needing further rehab and education before transitioning to home.

2005 – 2007 The HDH Group, Inc.

Pittsburgh, PA 15219

VP Loss Control Consultant

- As a Vice President of Risk/Loss Control Consultant for the Healthcare division of The HDH Group, Inc. I provided consulting services for approximately 30 Hospital and Long-Term Care clients.
- I traveled throughout Pennsylvania, Ohio and Maryland and consulted for Pennsylvania Safety Committee Meetings and Quality Assurance committees. Provided Mock Surveys for clients to figure out liability risk, documentation improvements and environmental support needs.
- Helped clients with OSHA Log training, Plan of Correction implementation for Department of Health Surveys and to watch facilities to improve their practices for annual Department of Health Surveys.

2000 - 2004 St. John Specialty Care Center

Mars, PA 16046

Director of Nursing Services

- Responsible and accountable for the Department of Nursing in a three hundred bed, skilled long-term care nursing facility. This nursing facility provided three separate levels of nursing care which included: 155 beds for Alzheimer/Dementia services, plus a sixteen-bed Behavior Intensive Care Center dedicated to those residents requiring behavioral management with a primary diagnosis of dementia. There are ninety beds of traditional long-term nursing, and a 30-bed subacute unit. There is also a 29-bed Personal Care Home housed within the facility.
- Have been successful in helping and planning the 2001 Joint Commission on Accreditation for Dementia Care, Long Term Nursing Care, and Subacute Care survey. The facility scored 92%.

- Was named by the Joint Commission as a “Best Practice” facility for wound care. And invited to present the story board at the “Wound Symposium” found in Dallas, Texas.
- Performed as a facilitator for the changeover of a new pharmacy.
- Updated, reviewed, wrote, and rewrote policies and procedures to enhance the Department of Nursing compliance in Long Term Care Nursing

PALA (Pennsylvania Assisted Living Association) State Convention Speaker

- Speaker in 2006 and 2007 at the annual PALA Convention.
- Topics: The comparison of the 2008 National Patient Safety Goals as proposed by The Joint Commission with the new state Licensing Measurement Instrument and How to Maintain Compliance. Past topics include Performing a Risk Assessment of the Assisted Living Environment.

EDUCATION

Geneva College

Beaver Falls, PA
2000

- Master of Science in Organizational Leadership (MSOL)
- Graduated with a 4.0 QPA.
- Voted in by peers as class representative.
- Received a Perfect Attendance award.

Duquesne University

Pittsburgh, PA

Bachelor of Science in Nursing

BLS / CPR

Expires 2027

ACLS

Expires 2028

HOSPITAL PROFESSIONAL EXPERIENCE:

Allegheny General Hospital (Allegheny Health Network), Pittsburgh, PA

8 A Unit Manager:

- Managed a 44-bed cardiac telemetry unit. Responsible for sixty employees in the day-to-day operations of the unit and successfully supporting a two million budget. In my role as Unit Manager of 8A, I played a key part in overseeing the upgrade of the Hewlett Packard EKG monitoring system during that period.

Manager of Hospital Operations:

- Maintained off tour administrative as well as managerial functions for Allegheny General Hospital.
- Main clinical focus in the Emergency Department/Trauma Unit/Neurology Medical Unit and Orthopedic Units of the hospital.
- Held roles on hospital committees as MHO facilitator, ethics committee member, and nursing representative for the disaster committee. Became instrumental in working with the disaster team to produce a talking head video to educate the nursing staff on

the role of nursing during a disaster. Helped to redesign the functioning of the disaster team and taken part in mock disaster drills for the hospital.

Clinical Staff Nurse /Preceptor

- Clinical Staff nurse for first two years of employment on a medical – surgical unit.
- Worked seven years as a Cardio-Thoracic Surgical Intensive Care Nurse at Allegheny General Hospital under the medical direction of Dr. George Magovern Sr.
- As a clinical staff nurse, I facilitated and documented the scrub nurse procedures for the Open Chest Arrest Team.
- Helped in developing new policies concerning changes in the care of the post-operative open-heart surgical patient.
- Promoted to and worked as Charge Nurse for the sixteen bed Surgical Intensive Care Unit

Community College of Allegheny County

Pittsburgh, PA

Clinical Educator

1996 - 2000

- Educated 8-10 clinical nursing students per semester from Allegheny County Community College. Responsible for their clinical experience in passing medications, documentation, noting orders and communicating with the medical community of the hospital. Instructed first- and second-year students in the areas of cardiology and neurology during my tenure at CCAC.

PUBLICATIONS

- Co-Editor for Topics in Emergency Medicine, Volume 20/Number 2 issue. June 1998.
- Co-Author, "Emergency Management in the Health Care Setting," June 1998, Topics in Emergency Medicine, Volume 20/Number 2.
- Co-Author, "It Was Just a Flicker," June 1998, Topics in Emergency Medicine, Volume 20/Number 2.
- Author, "Interview with Ricard Townsend, MD," June 1998, Topics in Emergency Medicine, Volume 20/Number 2.